D-Link®

DWR–3000M
5G CPE ROUTER

QUICK INSTALLATION GUIDE

CONTENTS OF PACKAGING

CONTENTS

5G CPE ROUTER
DWR-3000M

12V 2A POWER ADAPTER

ETHERNET CABLE
CONNECT THE ROUTER TO YOUR PC DURING SETUP

RJ11 PHONE CABLE

If any of these items are missing from your packaging contact your reseller

PRODUCT SETUP

HARDWARE SETUP

Ensure that your DWR-3000M Mobile Router is powered off before performing the steps below.

1. Insert a data enabled Micro SIM card into the SIM card slot on the device.

2. Close the SIM Slot cover once the SIM is properly inserted.

3. Insert the Ethernet cable into the LAN Port 1 on the back panel of the DWR-3000M Mobile Router, and the other end into an Ethernet port on a computer to configure the unit.

4. Connect the power adapter to the socket on the back panel of your DWR-3000M Mobile Router and plug the other end of the power adapter into a wall outlet or power strip.

   a. The Power LED ⏻ will light up to indicate that power is being supplied to the router.

   b. After a few moments, if a connection has been established, the following LEDs will turn solid blue: Power, LAN 1-4 (depending on which port your Ethernet cable has been connected to), Wi-Fi, LTE and WAN (if connection is used).

   c. The initialization process takes about 45 seconds to a minute.

Note: The 4G/5G connection can also be used as a backup WAN. Once a backup is configured.

Note: The DWR-3000M Mobile Router LAN Ports are "Auto-MDI/MDIX." Therefore, patch or crossover Ethernet cables can be used.

ADVANCED SETUP (ACCESS VIA IP ADDRESS)

Open a browser window and enter the below IP address into the browser address field.

Log in using the username and password below.

IP ADDRESS: **http://192.168.0.1**   USERNAME: **admin**
PASSWORD: **(as mentioned on the device label)**

TROUBLESHOOTING

SETUP AND CONFIGURATION PROBLEMS

1. HOW DO I CONFIGURE MY DWR-3000M ROUTER OR CHECK MY WIRELESS NETWORK NAME (SSID) AND WIRELESS PASSWORD (WPA KEY)?
- Connect your PC to the router using an Ethernet cable.
- To connect wirelessly to the router, check the wireless SSID and password printed on the device label.
- Open a web browser and enter the router's IP address: **http://192.168.0.1**
- Log into the router using the default username **admin,** the default password will be mentioned on the device label.
- Once logged in, you can configure your router through the GUI.

Note: If you have changed the password and cannot remember it, you will need to reset the router to factory defaults.

2. HOW DO I RESET MY DWR-3000M ROUTER TO FACTORY DEFAULT SETTINGS?
- Ensure the router is powered on. If you cannot remember your router administrator password, you may press and hold the reset button which is near to the SIM Slot of the router for about 10 seconds.

Note: Resetting the router to factory default will erase the current configuration. Log in as outlined in question 1 and reconfigure your router through the GUI.

3. HOW DO I ADD A NEW WIRELESS CLIENT OR PC IF I HAVE FORGOTTEN MY WIRELESS NETWORK NAME (SSID) OR WIRELESS PASSWORD (WPA KEY)?
- Every PC that needs to connect to the router wirelessly, you will need to ensure you use the correct Wireless Network Name (SSID) and Wireless Password (WPA key).
- Use the web based user interface (as described in question 1 above) to check or choose your wireless settings.
- Make sure you write down these settings so that you can enter them into each wirelessly connected PC.

4. WHY AM I UNABLE TO ESTABLISH AN INTERNET CONNECTION?
- If connecting using a 4G/5G mobile connection, make sure that you are within the network coverage of your SIM card provider, and that the service has been correctly configured.
- If connecting using the WAN via ADSL/Fibre service, make sure the modem has been enabled/connected and is operational, and that the service is correctly configured.

TECHNICAL SUPPORT

You can find software updates and user documentation on the D-Link website.

Tech Support for customers in

D-Link Middle East - Dubai, U.A.E.
Technical Support: +971-4-8809033
General Inquiries: info.me@me.dlink.com
Tech Support: support.me@me.dlink.com

Egypt
Technical Support Call Center: +20 2258 66777
General Inquiries: info.eg@me.dlink.com
Tech Support : support.eg@me.dlink.com

Kingdom of Saudi Arabia
Technical Support:
+966 1121 70009
General Inquiries: info.sa@me.dlink.com
Tech Support: support.sa@me.dlink.com

Pakistan
Technical Support: +92-21-34548310, 34305069
General Inquiries: info.pk@me.dlink.com
Tech Support: support.pk@me.dlink.com

Morocco
Phone office: +212 700 13 14 15
Email: morocco@me.dlink.com

Bahrain
Technical Support: +973 1 3332904

Kuwait
Email: kuwait@me.dlink.com

South Africa
Technical Support:
+27-08600-35465, 012 741 2000
Tech Support: support@za.dlink.com

F1500073   **D-Link**